Active Shooter: How to Respond

According to Wikipedia, an active shooter is defined by the U.S. Department of Homeland Security as an individual actively engaged in killing or attempting to kill people in a confined and populated area. In most cases, active shooters use firearms and there is no pattern or method to their selection of victims. Within the last five years, there have been at least 15 prominent, high-casualty producing active shooter incidents. Most of these cases have occurred in locations where the shooter has been undeterred and unobstructed from carrying out their attack. The incident locations have often been described as “soft targets” with limited active security measures or armed personnel to provide protection for members of the public.

In most instances, shooters have either taken their own lives, been shot by police, or surrendered when forced with a confrontation by law enforcement. According to New York City Police Department (NYPD) statistics, 46 percent of active shooter incidents are ended by the application of force by police or security, 40 percent end in the shooter’s suicide, 14 percent of the time the shooter surrenders or, in less than 1 percent of cases, the violence ends with the attacker fleeing.

The definition of active shooter includes so-called "school shootings" and "snipers", but not usually suicide bombers. Active shooters have caused a paradigm shift in law enforcement training and tactics, as victims are not necessarily expected to escape or even survive these situations.

Detective Mike Timm is an officer with the Foothills Sub-Division of the Albuquerque Police Department. He will instruct the Facility Managers Association of New Mexico on protocols surrounding active shooter situations including:

- Describing the actions to take when confronted with an active shooter and how to assist responding law enforcement officials.
- Recognizing potential workplace violence indicators.
- Describing actions to take to prevent and prepare for potential active shooter incidents.
- Describing how to manage the consequences of an active shooter incident.

As always you must make a reservation to attend and hear this important information. Plan now to arrive at Garduno’s Uptown Restaurant by 7:15 am on Wednesday, March 20, 2013 to be included. Cost for members is $30.00 and non-members pay $35.00. First time facility managers are always admitted free. Email carolee@fmanm.com (preferred) or call 505-331-2477 to save your space today.

Golf Planning Meeting

Mark your calendar for 11:30 am on Wednesday, April 10th, 2013 to be a part of the kick-off meeting to plan the 2013 Facility Manager Association of New Mexico Annual Golf Tournament. Plan to meet at the beautiful Sandia Resort and Casino (watch this space for the room assignment) and be a part of the party of the year which benefits scholarships at UNM, CNM, and local charter trade schools.

Suppliers: wanna get your hands on my 200+ facility manager data base? Email me now and let me know you will help me get the word out for golf. Save the date: FMANM Golf is Friday, July 19th, at Isleta Eagle Championship Golf Course! Thanks for your support.
In 1997 I found myself working for Cort Furniture. As I was new to the facilities services community, I asked my boss how to make my job “pop”. He told me, simply, that I needed to get to know every facility manager, building owner, and property manager in New Mexico, and that the way to do this was to join the organizations where they were, and where the suppliers who provide their other services to these same folks congregate. He also told me never to discount the value of “referral partners”—fellow suppliers who take a minute to understand what you do and then carry your message with them, thereby effortlessly duplicating your efforts.

I joined the Facility Manager Association of New Mexico, and Building Owners and Manager Association. In truth, of the five groups I called, these were the only two who bothered to call me back. Within a year I was on the BOMA board as the Allied Representative, and was simultaneously playing a major role in helping the Facility Managers put their golf tournament together. Ne edle ss to say, my “real world job” at Cort was reaping the benefits of my extra-curricular networking.

Fast forward to 2000. FMANM’s then-executive director was moving on and since I had already been serving their Board, they asked me if I was interested into stepping into this position. Since 1997 I have missed only two FMA meetings (and no director’s meetings): one because my son was graduating from high school (2003), and the other as my sister was getting married in Hawaii (2008).

The moral of this tale? First of all I am grateful for having had the opportunity to serve this bunch of hard-working people who collaboratively make it look easy when the lights come on, the parking lot is striped, the roof doesn’t leak, and the bathrooms are clean. Next, I am proud to have the opportunity in my life to lead the fundraising efforts for our fully-endowed scholarships at UNM and CNM—where else do you get a chance to change lives of thousands? Truly, in the end, the greater good of FMANM is probably the greater good of my business life.

And so, as I always say: Thank you for your support!

**FMANM Vision Statement:** Establish and implement an organization to promote education, information, solutions and opportunities associated with the operations, maintenance, and sustainability of facilities.

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**Upcoming Events Calendar 2013**

**Wednesday, March 20th**
7:15 am, Garduno’s Uptown
Threat Planning Protocols for Your Facility

**Wednesday, April 17th**
7:15 am, Garduno’s Uptown
LEAN Manufacturing Saves Money

**Wednesday, May 15th**
7:15 am, Garduno’s Uptown
TBD

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**FMANM 2013 Membership List**

- ABM Janitorial Services
- Access Technologies
- Ace Asphalt
- Advantage Security
- Albuquerque Public Schools/Operations Dept
- All American Moving Services
- Alvarado Management Ltd.
- American Leak Detection of NM
- Amerind Risk Management Corp.
- Armour Pavement
- Ashcraft Mechanical
- B & D Industries
- Baptist Convention of NM
- Bath Engineering Corporation
- Beaudin Ganze Consulting Engineers
- Blue Cross Blue Shield of NM
- Bob’s Painting
- Boyd Engineering Supply
- Brian McPartlon Roofing LLC
- Britton Construction
- Business Environments
- Carnes & Company
- Carrier
- CB Richard Ellis
- CentiMark Roofing
- CH2M Hill
- Chaparral Materials
- ChemSearch
- City of Albuquerque/Aviation Dept
- CNM/ School of Applied Technologies
- Construction Reporter
- Coronado Center
- Coronado Paint & Decorating Inc.
- Crenshaw Consulting Group
- Dion’s Pizza Construction
- D.R.B. Electric
- Electric Mindlin Co.
- Employbridge/Staffing Solutions
- Energy Control Inc.
- Emernc c
- Everguard Roofing & Solar
- Engineered Equipment Sales & Testing
- Engineering Economics Inc.
- eKore
- Facility One
- Furniture Medic by Respoke Restoration
- Gary Stevens LLC
- Greater Albuquerque Habitat for Humanity
- Greer Enterprises
- Heel Inc.
- Honeywell DAS
- IEC Electronics
- Improve Group
- Industrial Water Engineering
- Innovative Moving Systems
- Insight Construction
- Institute of American Indian Arts
- Integrated Control Systems
- Jan-Pro of NM, Inc.
- Johnson Controls
- Jones Lang LaSalle
- Just Sprinklers
- Kinetic Improvement
- Klinger Construction
- Kone Elevator and Escalator
- La Vida Llena
- Route 66 Casino/Laguna Development Corporation
- Laun-Dry Supply Company
- Lovelace Respiratory Research Institute
- Maintenance Service Systems
- Matheson-Trigas Inc.
- Mesa Detection Agency
- Mesa Equipment
- Mike’s Quality Painting
- Miller Bonded
- Mountain Vector
- Moving Solutions
- MSR-FSR
- National Roofing
- State of NM/Building Services Division
- New Mexico Educators Federal Credit Union
- New Mexico Gas Co.
- New Water Innovations
- Noribachi
- Orkin Pest Control
- OSO Bio Pharma Solutions
- Overhead Door Co.
- Paul Davis Restoration and Remodeling
- PNM
- Prime Therapeutics Inc.
- Professional Business Systems, Inc.
- Progressive Services
- Protection One
- QMI New Mexico
- Quail Run Association
- R.E. Michel Company, Inc.
- RoofCare
- Royal Electric Co.
- Sandia Laboratory Federal Credit Union
- Sandia Resort & Casino
- Sandoval County Public Works
- Sealant Specialists, Inc.
- Security Hardware Solutions
- ServiceMaster Performance
- Servicon Inc.
- ServPro of Rio Rancho/Sandoval County
- Sherwin-Williams Paint Co.
- Simard Electric Services LLC
- SMG/Albuquerque Convention Center
- SMI Facility Services
- Southwest Door Services
- Southwest Infrared Services Inc.
- Sparkle Maintenance Inc.
- Star Paving Company
- State Bar of New Mexico
- State of NM/Building Services Division
- Steamatic of Albuquerque and Santa Fe
- Stewart and Stevenson
- Sunland Asphalt
- SW Asset Management
- The Groundskeeper
- The Johnston Company Inc.
- ThyssenKrupp Elevator
- TP Pump
- Transcore
- Tremco
- Travers Mechanical Services
- Trinity Solutions Group
- Tux Window Cleaning Ltd.
- University of New Mexico Hospital
- Upland Corporation
- Voss Lighting
- Western States Fire Protection
- Williamson Restoration
- Windsor Door Sales
- Wisco Supply
- WM Carroll LLC
- Workspace Dynamics
- Yeartout Mechanical Service, LLC
- Zia Rising Management

Special thanks to our Corporate Members in bold
With his “Compliance Inspection Checklist” in hand, David Valdo with the State of New Mexico’s Environment Department commanded the room and garnered the respect of the crowd as he rapped down the protocols and expectations of an Occupational Safety and Health Administration Compliance Officer on an official facility site visit. The main take-away? “Welcome us into your facility. We are here to help you head off ever getting a formal complaint. And if you do receive a citation, we can help mitigate it, through your cooperation.”

From official facility entry through the opening conference and followed by the walk-around and closing conference, Valdo stressed that OSHA is there to help. “First, be prepared to share your OSHA 300 and 300-A logs, current for the last three years,” he said. Then he reminded the packed room of facility managers and supplier supporters of the Facility Manager Association of New Mexico that OSHA also functions in a consultative mode. They are available to proactively advise facility folks on where they may be getting off track towards achieving and maintaining compliance with OSHA mandates.

Valdo gave special guidance to facility managers who have outside contractors on their premises, reminding them that they are responsible for oversight to keep these workers safe and compliant, too. He also spoke about the posting of abatement certification (if a citation is issued) and how to contest and review the suspected violation, noting the time frames allowed in rectifying a violation. “Failure to abate may result in severe penalties, however,” he reminded the gathering.

Need more information on maintaining compliance with OSHA? Contact David at david.valdo@state.nm.us or email his cohort Laure Dreher at laure.dreher@state.nm.us for more information.
OSHA continued
Proper protocols when confronting an active shooter in the workplace

Wednesday, March 20th

Make reservations now to join the Facility Manager Association of New Mexico to hear important information on an active shooter situation. You must rsvp by 5 pm on Monday, March 18th, to be included. Please rsvp to carolee@fmanm.com (preferred) or by calling 505-331-2477.

When: Wednesday, March 20th, 2013, at 7:15 a.m. (Arrive early for coffee and connections)

Where: Garduno’s Uptown
2100 Louisiana Boulevard NE
Albuquerque, NM (505) 880-0055

Cost: $30 to Members
$35 to Non-Members

Join us for a Southwestern style breakfast buffet!